

Southland Floors, Inc.

SFI IMPRESSIONS WARRANTY INFORMATION

Expressions laminate floors are warranted for a period of twenty (20) years from the date of purchase when installed in dry interior residential applications, to the original purchaser, from the date of purchase that:

- The decorative laminate surface will not wear through.
- The floor will not fade due to sunlight or electrical light.
- The floor will not stain.
- Seams will not unlock under normal use conditions.
- The floor will resist water damage from damp mopping and everyday spills when removed promptly.
- The floors will be free from manufacturing defects.

Impressions Residential Warranty

This warranty is a limited Residential Use Warranty made subject to the following conditions:

- The floor must be installed and maintained in accordance with the instructions that accompanied the product. This warranty does not cover defects caused by improper sub-floor/surface preparation, installation or application (proper installation is assumed to include a moisture test to ensure excessive moisture does not exist in the subfloor).
- An approved underlayment must be used for all flooring installations. For installations on concrete sub-floors or below grade level, an approved underlayment with moisture barrier must be used to validate the warranty.
- This warranty does not cover damage due to improper installation, cleaning, care or maintenance in a manner contrary to the instructions as provided, physical abuse to or misuse of the product, accidents causing scratching, marring, impact dents or cutting, freight damage, modification, alterations of either chemical or physical characteristics, repair or service of the product other than that performed by an authorized dealer, or any wear or damage caused by acts of God. The affected area should be visible from a standing position and cover an area minimally the size of ½ square inch.
- This warranty does not apply to water damage caused by flooding, standing water (water remaining on the surface of the floor for any prolonged period of time), leaking appliances or pipes, pet urine, damage resulting from water underneath the flooring or other unusually damp conditions.
- Installation of flooring that contains any manufacturing defect is not covered by this warranty. If you spot what you believe to be a manufacturing defect on a particular plank DO NOT INSTALL IT; please contact your retailer.

Warranty Terms

In the unlikely event that you have a warranty claim, it must be made in writing within 30 days after it has been detected. To make a claim, contact your retailer. Proof of purchase is required when requesting warranty service. You must present your sales receipt or other documents that establish proof and date of purchase.

If a claim under this Warranty is accepted, the manufacturer will repair or replace at their option, the affected flooring material. This warranty covers repair and replacement of affected materials only up to a value prorated for the time elapsed since the floor was purchased. This warranty does not cover labor or other incidental costs. Replacement plank(s) will be in the original décor if available and of equal or greater value if the original is not available. Replaced planks are warranted for the remainder of the original warranty period. The above remedy is the customer's sole and exclusive remedy for claims under this warranty.

The manufacturer does not authorize any person to create for it any other obligation or liability in connection with this product. This warranty is not transferable. It extends to the original end-consumer.

The manufacturer shall not be liable to the purchaser or any other person for any incidental, special or consequential damages, arising out of breach of this warranty (including merchantability). This warranty constitutes the entire agreement of the parties, and no waiver or amendment shall be valid unless in writing and signed by an authorized representative of the manufacturer.