

Southland Floors, Inc.

SFI SKYLINE WARRANTY INFORMATION

CONDITIONS OF GUARANTEE

Our guarantee of 30 years is valid for **SKYLINE** laminate floor coverings which have been laid in rooms where they are exposed to the normal wear for their recommended End Use category according to EN 685, but not in the event of unusual chemical or mechanical stress. The guarantee applies for the date of purchase onwards. For light commercial applications for **SKYLINE** laminate flooring products for 5 years from the date of purchase. The guarantee is not transferable; its terms apply to the first buyer only.

FLOOR LAYING

SKYLINE laminate flooring must be laid as described on the installation insert. You will find a copy of the installation insert in every package.

TREATMENT

Use of the flooring for other than the intended purpose will automatically result in a lapsing of the guarantee as will failure to observe the instructions for the correct cleaning and care of the flooring. On premises used for commercial purposes, door mats or other suitable shoe-cleaning facilities must be provided. Compliance with the cleaning and care instructions (copy enclosed in each package) is a precondition for claims under the guarantee. Depreciation through normal wear is not covered by the guarantee.

ABRASION RESISTANCE

Any claim under the guarantee for abrasion defects will be justified in an area of at least one square centimeter of the color has completely rubbed off. However, rub-off defects restricted to the edges of the panels are not covered by the guarantee.

LIGHTFASTNESS

Lightfastness according to Blue wool scale not worse than 6. Test method according to EN 20105. With the exception of natural aging.

RESISTANCE TO STAINING

In the event of contamination with the following substances: acetone, hand-cream, natural fruit and vegetable drinks, fats, coffee, cola drinks, nail lacquer or similar products.

CLAIMS

All claims must be made in written form with all required details completed and the original sales receipt. The claim must be made within 7 days of the defect in question having become apparent. We reserve the right to inspect the defect ourselves, or to have it inspected by an independent inspector (which such charges are the responsibility of the person making the claim). Upon receiving confirmation that the defect is in the product itself, the cost of the independent inspection will be refunded.

COMPENSATION UNDER GUARANTEE

Any and all compensation under guarantee will be strictly in proportion to the market value of the goods in question. Determination of the market value is on the basis of the guarantee period. Compensation reduces by 1/5 each 6 years of the original value.

If claim under guarantee is recognized, the customer will be provided with the necessary replacement panels free of charge. The cost of laying are to be borne by the customer, consequential losses and costs of any nature whatever are not covered by the guarantee. In the event of **SKYLINE** flooring not being available in the required color, a selection will be made from the product range available at the time.

This guarantee is subject to the laws of Texas.