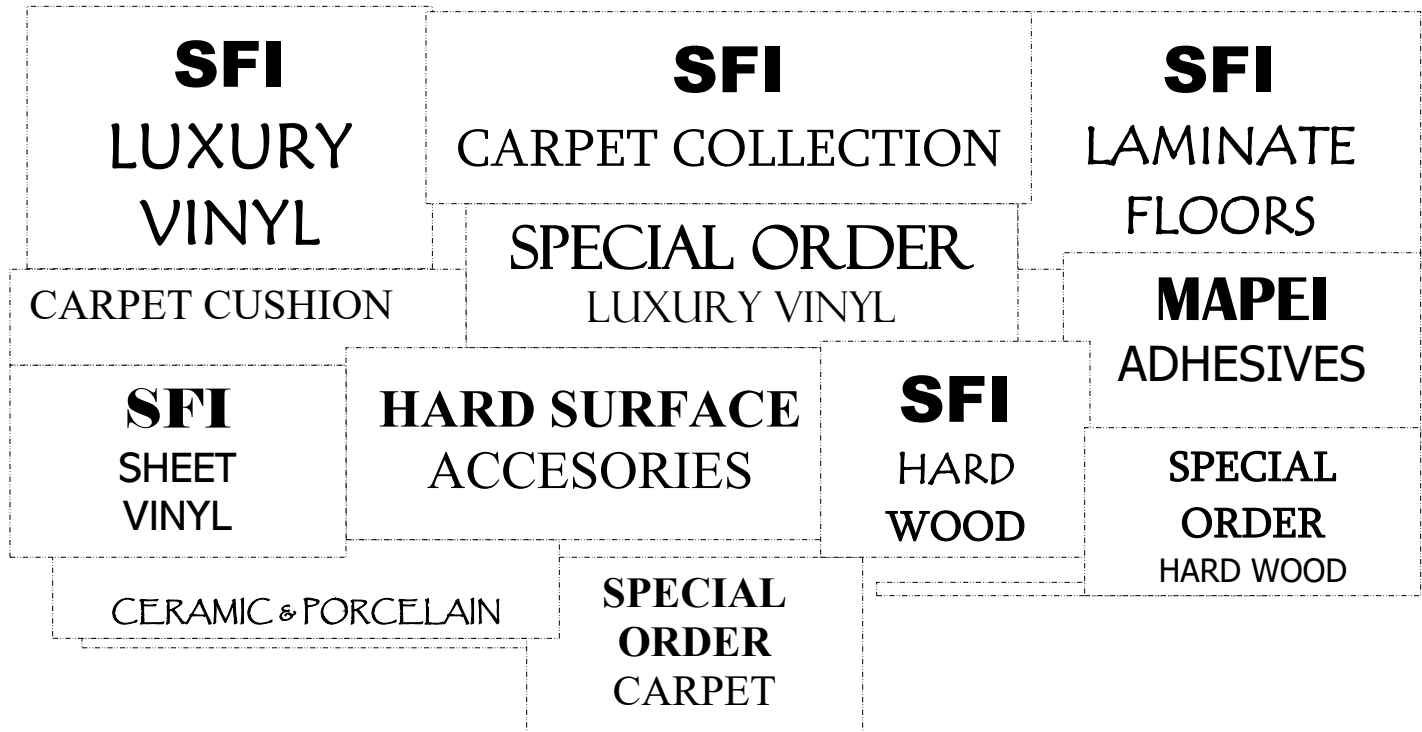


## RETURN POLICY



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1. Any returned material must be an item that is stocked at Southland.
2. Material must be returned within 30 days from date of invoice.
3. Material must have return authorization number from Southland's claims department.
4. Material must be in re-saleable condition (unopened factory cartons and undamaged roll goods). Material will be inspected upon return.
5. Returned material is subject to a 25% restocking fee and shipping charges if applicable.
6. Minimum restocking fee is \$30.00.

## NON-RETURNABLE ITEMS

1. Special order material as outlined on price lists or manufacturer's products purchased at customers request.
2. Any pre-cut items.
3. Porcelain and/or Ceramic tile.
4. Discontinued items.
5. Items past 30 days of invoice.
6. Sheet Vinyl under 20'.
7. SFI Luxury Vinyl, SFI Laminates, SFI Wood - less than 6 cartons of the same run if Southland has no remaining inventory with the same run number or dyelot.
8. Carpet cushion or laminate underlayment.
9. Adhesives and floor prep material.
10. Carpet under 40'.
11. Luxury Vinyl, Laminate or Wood Moldings.