



Meridian Warranty Information

Inhaus Meridian floors are warranted from date of purchase to the original purchaser to be free of manufacturing defects.

Warranty Length:

- Residential: 30
- Commercial: 3

The Inhaus warranty is a limited Residential Use Warranty and is subject to the following conditions:

- The floor must be stored, installed and maintained in accordance with the instructions that accompanied the product. Installation instructions can also be obtained through Inhaus.
- This warranty does not cover defects caused by improper sub-floor/surface preparation, improper installation, or an improper application (proper installation is assumed to include a moisture test to ensure excessive moisture does not exist in the subfloor). The warranty does not cover damage created by excessive moisture, alkali or hydrostatic pressure, mold and mildew in substrate.
- This warranty does not cover damage due to improper installation, cleaning, care or maintenance in a manner contrary to the instructions as provided, physical abuse to or misuse of the product, accidents causing scratching, marring, impact dents, gouges, tears, scuffs or cutting, freight damage, modification, alterations of either chemical or physical characteristics, repair or service of the product other than that performed by an authorized dealer, or any wear or damage caused by acts of God.
- This warranty does not cover damage caused by indentation and point loading from wheels, high heeled shoes or furniture legs.
- Surface wear must be visible from a standing position (i.e. cover an area greater than ½ square inch). Gloss or sheen reduction is not surface wear and is not covered by this warranty.
- This warranty does not apply to damage caused by floods, standing water, temperature extremes, or pet urine.
- Planks must be checked carefully for material defects before and during installation and under sufficient lighting. Products with visible defects are not covered under this warranty. If you spot what you believe to be a manufacturing defect on a particular plank DO NOT INSTALL IT; please contact your retailer within 15 days of purchase for evaluation and replacement product.
- This warranty does not cover fade, stain or discoloration created by, but not limited to, dyes, inks, contact with synthetic or rubber products (including rubber-backed mats and coco-backed mats), non-approved maintenance products, traffic-born contaminants, spills, tracked-in matter including asphalt, resins, driveway sealers, carpet crocking, sunlight, insufficient or improper substrate preparation or improper maintenance.

If installing Inhaus Meridian in commercial applications you must first validate the warranty. The flooring must be professionally installed following Inhaus' installation guidelines and only installed in dry interior areas. In case of doubt about a specific type of location please contact Inhaus.

Warranty Terms

In the event that you have a warranty claim, it must be made in writing within 30 days after the basis for the claim has been detected. To make a claim, contact your retailer. Proof of purchase is required.

If a claim under the Inhaus Warranty is approved, Inhaus will repair or replace at its option, the affected flooring material. This warranty covers repair and replacement of affected materials only up to a value prorated for the time elapsed since the floor was purchased (no prorating shall apply to products carrying a lifetime warranty). Labor costs related to installation of product containing obvious visual defects are not covered under this warranty. Labor costs for repair and/or replacement of defective material (with respect to latent defects) are covered under this warranty, but will be limited to the smallest quantity of replacement product necessary to remedy the defective planks. Replacement plank(s) will be in the original décor if available and of equal or greater value if the original is not available. Replaced planks are warranted for the remainder of the original warranty period. The above remedy is the customer's sole and exclusive remedy for claims under this warranty.

Inhaus does not authorize any person to create for it any other obligation or liability in connection with this product. This warranty is not transferable. It extends to the original end-consumer.

Inhaus shall not be liable to the purchaser or any other person for any incidental, special or consequential damages, arising out of breach of this warranty (including merchantability). This warranty constitutes the entire agreement of the parties, and no waiver or amendment shall be valid unless in writing and signed by an authorized representative of Inhaus.